

October 2, 2023

Industrial Device Business Division,
Panasonic Industry Co., Ltd.

Subject: [Important] Product Phase Out Notification for MINAS E Series AC Servo Motor & Driver

Dear valued customers,

Thank you for your daily support and efforts to our business.

We would like to inform you about an important decision regarding one of our products. Due to unforeseen difficulties in procuring the main components required for manufacturing, we regret to inform you that we have made the difficult decision to phase out the production and sale of MINAS E-Series.

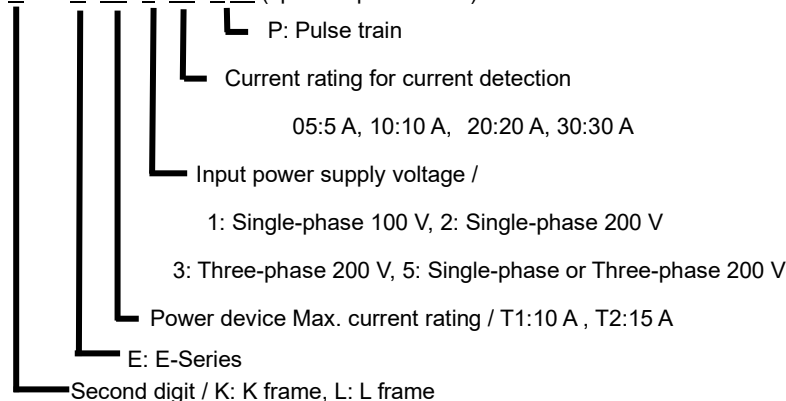
Over the past few years, we have been facing significant challenges in sourcing the necessary components for MINAS E-Series. Despite our best efforts to explore alternative suppliers and solutions, we have been unable to secure a reliable source that meets our quality standards and production requirements.

As a result, we have concluded that it is no longer feasible for us to continue manufacturing of MINAS E-Series. We understand that this decision may cause inconvenience to our valued customers, and we sincerely apologize for any disruption this may cause to your operations.

To ensure a smooth transition, we have implemented a phase-out plan that includes the following key points:

1. Affected products: all MINAS E-Series products.

•Driver (part number): MK D E T1 3 10 P** (special specification)



•Motor (part number): Motor corresponding to the driver of the E-series
Motor part numbers starting with MUMA

•Optional products: All optional products used solely for MINAS E-Series will be discontinued following the same schedule as for Servo Driver & Motor.
Items shared with other series are not eligible.

2. Last Order and Last Delivery Date:

- Last Order Date: April 30, 2025
After this date, we will no longer accept new orders for the product.
- Last Delivery Date: March 31, 2026

3. Fulfillment of Existing Orders:

We will make every effort to fulfill all existing orders for MINAS E-series that have been placed before the last order date. However, please note that in some cases, there may be delays or limitations in fulfilling these orders due to the component shortage.

4. Repair Service

We will finish our Repair Service for MINAS E-series by the end of March 2030.

However, please note that in some cases, there may be delays in repair or analysis services due to the component shortage.

5. Alternative Solutions:

We understand that the discontinuation of MINAS E-Series may impact your operations. We are committed to exploring alternative solutions and recommending suitable alternatives that may meet your requirements as follows:

- MINAS A6 Family Servo
 - a) Position Control type A6SE Series
 - b) Multifunctional type A6SF series

We deeply regret for any inconvenience caused by this decision and appreciate your understanding in this matter. We value our relationship with you and remain committed to providing you with exceptional products and services in the future.

If you have any questions or require further information, please do not hesitate to contact our Sales Representatives. Thank you for your continued support and partnership.

Sincerely yours,

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