

# About abnormal start-up of Windows PANATERM

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**Target** : Windows PANATERM5.0 or later (MINAS-A5/A6 Family)

**Phenomenon** :

After Windows update on Oct .10 , Some PCs can not operate PANATERM normally.

Targets of Windows OS Version and update program

Windows OS	Update program
Windows 7	KB4041681
Windows 8.1	KB4041693
Windows 10	KB4041676 (Version 1703)
	KB4041691 (Version 1607)
	KB4041689 ( Version 1511)
	KB4042895 (Version 1507 )

**Measure** :

Panasonic is getting ready for PANATERM UPDATE.

Temporary measures are below.

- 1.Use PCs that are not applied with targeted update program.
- 2.Delete targeted update program.